

# Information Technology Advisory Council

## Meeting Minutes – December 1, 2017

Present: Jim Ratliff, Elizabeth Barker (KVM), Jessica Potter, Tim Welsh, Mark Sloan, Aaron Snead, Lena Cool, Mike Thompson, Gail Fredericks, Amy Louallen, John Abbot, Kim Lewis, John Stasiuk, Al Moss, Jason Bishop, Dawn Pantaleo

- Called meeting to order and welcomed council Members and Guests
- The minutes of 12/1/17 were reviewed, motion to accept DP, GF 2<sup>nd</sup>, approved
- Updates
  - Windows 10 – moved to it in F17
    - M Sloan – Win 10, had some driver problems, problems adapting it to our domain environment, all in all it went well
    - D Pantaleo – it's gone very well in the classroom, students know it better than 7
    - T Welsh – a lot of work went into the upgrade
  - D Pantaleo – New CIS hardware lab, kudos to IT and Chris G.
  - GF – Moodle – upgrading to Moodle 3.4 in May, Will be on a new application and database server, looking for testers for newer version over the winter.
    - Molly Pfaff is Marylan Hightree's replacement
    - New Universal Design theme isn't great, so David Lynch will load another theme as an option
    - Jason Bishop – who is IT guy in place of Nate? Can we get a dedicated Moodle guy? – David Lynch primary, others being trained as backup.
  - KVM – E Barker – Science Gallery is mostly open, some glitches but mostly mechanical, VIP opening next week
    - Science on a sphere getting updates
    - 2 new sec cameras, one in new lab, one in preschool area
    - Now doing web sales for Planetarium ticketing
    - M Sloan – KVM storage needs have increased so we are working to get some dedicated storage
  - Groves – academies, laptop cart, rental rooms, Crestron updates
    - M Thompson – new Groves registration system, replacing MORP
  - Library – JR – new director, Mark Walters, interested in feedback and input so feel free to contact him
    - New virtual reference software, chat service, change went smoothly, transparent to students, C 'll go down next year on the subscription
    - Was at Comstock working with Early College students; ran into significant firewall issues and this might block some of the things we are asking EC students to do
    - Al – is anyone from IT on the Early College committee?

- Google classrooms, in 2017 they opened up participation, doesn't need an education account, anyone can start a class
  - Banner 9, TargetX, Website redesign –
    - Banner 9 – currently at 8, have to be upgraded to 9 by end of 2018, contracted with Ellucian, negotiating to get the kickoff going, should start this month or January, our goal is to be at 9 by 7/1/2018
      - There will be some differences for all users
      - Faculty – grade entry has already changed to Banner 9 so that portion of the upgrade is already out there
      - Nice part about this is we can move to 9 module by module, so we can take it step by step
    - TargetX – it's installed, we're learning it. We're at baby steps, we want to make sure things work as we roll them out. Broken into teams for different segments. It'll be like Banner, ie the 'other big system'.
      - TargetX 'll be involved with the early-alerts, class rosters, etc.
      - It's a unified system that will do things like track all comm to students, can target specific student populations for comm, etc.
    - Website – Phase 1 done, which was done offline, was an assessment of our site, student interviews, also with faculty and staff, group sessions, talked to students at orientations, gave us a plan based on this.
      - They did not recommend a shattering redesign; we were pretty close.
      - We're now looking at implementation, working with Newhall-Kline
      - You're going to see changes but they won't be earth-shattering
    - New scanners – cannot use USB storage,
      - Al Moss – can't scan-to-email to addresses other than his own
    - BHLC – Al Moss – New mannequins, working a lot better, took out the '05 and '07/'09 mannequins out. Still little quirks being found, and they get fixed.
    - AITP – D Pantaleo – national affiliation that got purchased by COMPTIA, they didn't want to pursue the student groups, so our computer club is transitioning away from being an AITP group.
      - They're working with other MI colleges for a 1-day conference in March, looking for sponsors and employers
      - If anyone knows of interested parties please have them contact Dawn
      - Meeting on Friday nights, next meeting is next week
      - Club is alive and well, just not a part of AITP
    - F19 new projects – T Welsh – we don't have a lot of new IT projects, we want to focus on improving what we have.
      - Big replacement project for next fy is our SAN.
      - Phone system upgrade that should be transparent to users
      - More hosted systems
        - Google mail (student), TargetX, OCLC, Astra (future) all hosted systems
        - More mobile charging areas, becoming more mobile-friendly
      - Jason Bisho[ – could we have a multi-charge station with dongles?

- E Barker – dead wireless zones in KVM, particularly in the theater
  - J Potter – can we get Astra accessible offsite? TW – yes.
- Other –
  - Should we meet more than twice a year?
    - T Welsh – that was a minimum for accreditation. We can certainly meet more often. Is Friday morning a good time?
    - A Moss – it's be nice to meet a little bit before capital is due to budget items c'd be put in to address them.
    - T Welsh – we'll try for October next year
    - J Ratliff – it's been nice to have M Thompson in the library mix, I'net archive wayback machine to see previous versions of all kinds of websites
    - K Lewis – how are faculty notified if a room has a Smart Projector?
      - A Moss – 5110 projector may not need to be a Smart Projector any longer and so could be of more use elsewhere
  - G Fredericks – We'll be going from Panopto to Relay (Techsmith) for lecture capture. Not sure when we'll have access to train on it
  - D Pantaleo – can access files from home. I'm assuming it's apps.kvcc.edu.
- TW - Next meeting in February/March, we'll schedule it on a Friday